



Fairbanks CancerCare Physicians P.C.

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Dear Patient,

We would like to inform you that our patient portal provider “Kaiku” is sunsetting their portal, and as a result, access to the portal will be discontinued for FCCP patients. We want to make sure you are aware of this change and have the information you need to prepare.

You will have until 9/30/2026 to export any data from your Kaiku patient portal that you would like to save. Lab results for tests ordered by providers at FCCP are still maintained in your clinic medical record at Fairbanks Cancer Care Physicians (FCCP). You can request copies of these labs and other medical record information from our clinic via our medical records department in the future if needed. This change will not affect patient portals you have with other providers including Fairbanks Memorial Hospital. This is only a notice related to the Kaiku Patient Portal used by Fairbanks Cancer Care Physicians (FCCP).

- Active infusion patients can still expect to receive paper schedules from the infusion room nursing team.
- Our team will continue to make telephone reminder calls and can provide you with appointment reminder cards if desired.
- At each appointment, the Medical Assistant or Nurse will review your current medications.

If you would like to view your labs, we recommend the use of the FMH Patient portal to review your results. You may already have a patient portal with FMH. You will receive up to date lab results in their portal when getting labs drawn at all FMH labs draw stations, and blood draws done in our clinic.

FMH Foundation Health Partners Portal Login: 

[Foundation Health Partners](#)

FMH Foundation Health Partners Self-enroll: 

[FHP Patient Portal - Self-Enrollment](#)

We apologize for any inconvenience this may cause. We look forward to caring for you in the future.

The Fairbanks Cancer Care Physicians Team

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